

## **Equipment Rental Policy**

Reservations: Reservations are not required for equipment but are highly recommended, especially during our busy season (May through October). The credit card will be kept on file for subsequent billing.

Usage: A "half day" is four (4) working hours and a "full day" is eight (8) working hours. We track these hours on the machine's meter.

Loss & damage: A 10% damage waiver that is non-refundable is applied to all equipment rentals. The customer is responsible for all equipment until it is returned to the store or picked up by our staff. You are responsible for all equipment missing or damaged at replacement cost. All major damages or losses will be charged accordingly. The credit card on file will automatically be charged the replacement or repair cost if a loss or damage occurs.

*Deliveries*: Delivery is available for an additional charge. The fee includes delivery and pick-up. Please call us to get the fee for your location. Please note: While we make every effort to adhere to a delivery time, exact times are not guaranteed.

Returning items: All rental items leave the premises clean and with a tank full of fuel. They are expected to return in the same condition. Any equipment that is not refueled upon return or comes back dirty is subject to a refueling fee and/or cleaning fee.